

PRiSM^{Pro}™

PRiSM^{Pro} DELIVERS...

- Single source self-management portal for all M2M wireless network services
- Reduced total cost of ownership, plus quality controls to eliminate costly provisioning errors
- Advancing reporting and trending for business analytics
- Quick and reliable activations with express activation profiles
- Threshold management tools help control excessive device airtime usage
- Easy access to business-critical usage reporting, invoice and billing detail information
- Network visibility services provide customers with access to near real-time views of their IP data traffic
- Specialized tools and services deliver added value at NO ADDITIONAL COST

KORE Telematics, the world's largest wireless network provider specializing exclusively on the rapidly expanding global machine-to-machine (M2M) communications market, enables customers to securely manage wireless devices – activations, usage and more through the KORE PRiSM^{Pro} web portal – online, or via API integration into your business logic. PRiSM^{Pro} is the industry's most comprehensive interface for ordering, activating, and managing wireless services for M2M devices, giving you complete control of your customers and devices.



More Than Just a Provisioning Web Portal

No system is simpler for an Application Solution Provider or enterprise customer to use. Whatever the market being addressed, and whatever the technology or geography chosen, from global SMS to GPRS, 1xRTT to EV-DO, global satellite or international cellular, the interface experience is consistent, with all the complexity of integration to multiple carrier networks entirely managed by the KORE platform.

PRiSM^{Pro} management capabilities were designed from the ground up for the M2M market giving you the power to do more with all the critical and value-added features and functionality required to efficiently launch and grow your M2M business.

M2M wireless networks — it's all we do!

KORE is dedicated to helping make your business a success! That's why we developed PRiSM^{Pro} to be the easiest Integrated Business Service Management system for M2M ASPs and enterprise customers to use.

The Power To...

Effectively Manage Your Business

Reduce network expenses, increase performance of devices and experience greater visibility and control for your business with PRiSMPro. Advanced search and reporting capabilities on all KORE identifiers, as well as your own custom variables, support your business needs with real time data analytics.

Detailed online billing and usage reports deliver visibility into accounts and increase your level of control by managing monthly bills and downloading monthly invoices, usage summary details, and full CDR files.

Usage threshold management features establish alarm triggers for airtime overuse on a device basis, enabling efficient management of usage and costs. Monitor and set alarms on all SMS and IP device traffic with trended reports or deactivate devices when thresholds are exceeded, providing you with true control over monthly airtime expenses.

Finally, PRiSMPro protects your data with sophisticated security that includes permission-based user profiles to control access to your data and critical account information such as pricing.

Customize Business Integration

PRiSMPro delivers personalized plan and feature management that gives you the power to promote your brand. Private label the portal with your logo and information, or use our new Application Programming Interface (API) to integrate PRiSMPro directly into your business logic and back-office systems.

Web service APIs allow you to integrate the PRiSMPro features you need directly into your applications, improving provisioning response times and eliminating potential errors. Gain full control of network features such as services, roaming support, and device activation. The API toolkit is available for all markets and technologies supported by KORE, worldwide.

As an additional feature, KORE LOCATE services can be added to your portfolio to determine the latitude, longitude and street address of devices without the need for any additional software or hardware.

These value added, customizable services integrate directly into your application or can be accessed through a secure web portal.

Solve Day to Day Issues

PRiSMPro is your one-stop location for network management giving you centralized visibility into support services. From PRiSMPro, you can request VPN connections, SMPP binds, service coverage information, and send trouble tickets directly to KORE Support.

- Trouble ticket blogs, ticket watches, and easy-to-use wizards walk you through the steps of implementing, escalating and resolving ticketing requests
- Precise and specific coverage maps for all KORE services are available in PRiSMPro — search by city, zip/postal code, and by LAT/LON coordinates to find coverage availability
- Real-time network visibility, available across all KORE network services, delivers the following information via PRiSMPro or API:
 - Device IP address and location
 - Session start/stop
 - Device data usage (up and down)
 - Historical data for up to 30 days

These day-to-day network management issues are found in one easy to use location — making PRiSMPro the support tool of choice for you.

Simplify Business Processes

Minimize costs and reduce errors using new detailed, end-user, customer information and express activation profiles for faster provisioning and easier reporting. Connect and tag tailored information directly with accounts and devices giving you the ability to:

- Identify and manage each customer account down to the device level
- Identify individual devices using customer data
- Tag the profile to multiple devices
- Sort and report based on individual customer tags

And the addition of express activation profiles gives you “one and done” one-click activations, processes and deactivations that reduce errors in both single and bulk activations.

To learn more about what KORE can do for your M2M business needs, please visit www.koretelematics.com or email sales@koretelematics.com or call us at 1.866.710.4028.

