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PRISM Pro™

Integrated Business Service Management Portal

PRISM^{Pro}™

Highlights

- ① One-stop self management portal for all M2M wireless network requirements whether GSM or CDMA
- ⏬ Reduce time, effort and cost, plus minimize provisioning errors of wireless device inventories
- ✓ Advanced reporting and trending enhances your business knowledge with the right tools to efficiently manage your business
- ☰ Quick and reliable activations with Express Activation Profiles
- 📊 Threshold management tools give you control of device usage before costs get out of hand
- 📄 Easy access to business-critical usage reporting, invoice and billing detail information developed specifically for the M2M market and Application Solution Providers
- 💰 Specialized tools and services deliver added value at NO ADDITIONAL COST



KORE Telematics, the largest independent provider of digital wireless services to the machine-to-machine (M2M) market in North America, enables customers to securely manage wireless devices – activations, usage and more through the KORE PRISM^{Pro}™ web portal – online, or via API integration into your business logic. PRISM^{Pro} is the industry's most comprehensive interface for ordering, activating and managing wireless services for M2M devices, giving you complete control of your customers and devices.

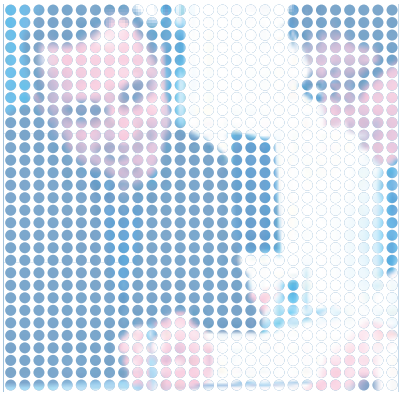
No system is simpler for Application Solution Providers. Whatever the market or the technology chosen – from SMS to GPRS and 1xRTT to EV-DO – the user experience is straightforward and consistent, with all the complexity of integration of multiple carrier networks entirely managed by the KORE Platform.

PRISM^{Pro} management capabilities were designed from the ground up for the M2M market, giving you the power to do more with all the critical and value-added features and functionality required to efficiently launch *and grow* your M2M business.

Manage. Simplify. Customize. Solve.

The Power To...

Effectively Manage Your Business



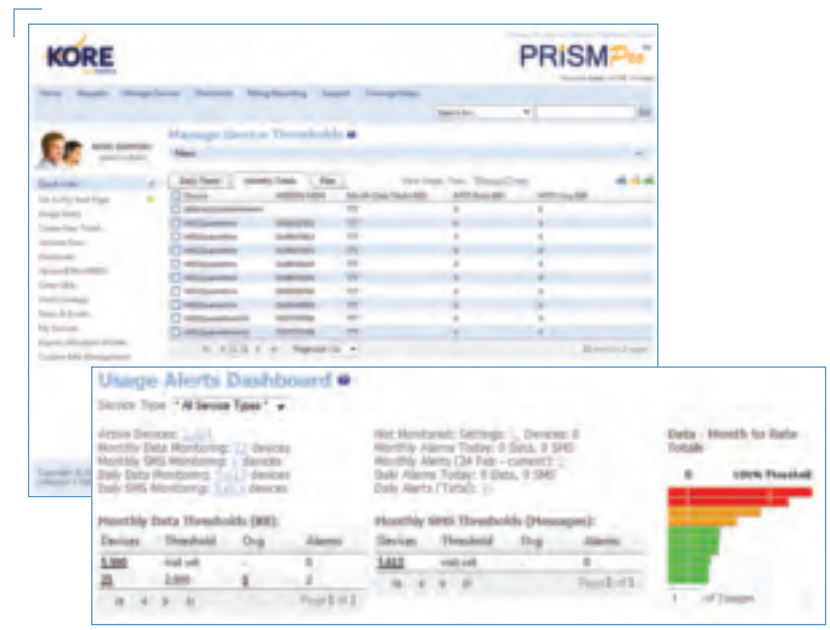
Reduce network expenses, increase performance of devices and experience greater visibility into your business with PRISM^{Pro}'s new features. Advanced search and reporting capabilities on all KORE identifiers, as well as your own custom variables, support your business needs with real-time data analysis.

Detailed online billing and usage reports provide you with visibility into accounts and increase your level of control to manage monthly bills and download monthly invoices, usage summary details, as well as full CDR files on a daily basis, allowing you to provide your customers' detailed stats on their usage on a regular basis, not just at month-end!

Usage threshold management and monitoring features establish alarm triggers for airtime overuse on a device-by-device basis, enabling more efficient management of usage and costs. Monitor and alarm on all SMS and IP device traffic with trended reports or deactivate devices when thresholds are exceeded, all of which gives you control over monthly expenses.

For example, if a particular device is expected to send 20 kilobytes of data over the network per day, an automated warning is sent if the usage exceeded that amount in the previous 24 hours. Daily reports are available showing the number of devices that have exceeded their threshold parameters.

Finally, PRISM^{Pro} protects your data with a sophisticated security system that includes permission-based user profiles to control access to your data.



The Power To...

Simplify Business Processes



Service Type	Name	Description	Status	Date Enabled	Date Disabled
KORE CDMA	Budget 1		Disabled	3/19/2009 2:45:10 PM	2/19/2009 10:17:12 AM
KORE USA GSM (GPRS)	Current Fleet Low cost	Low cost gprs domestic only	Enabled	11/20/2009 9:16:01 AM	
KORE USA GSM (GPRS)	Auto 100, 100	High usage plan	Enabled	1/20/2009 2:45:10 PM	

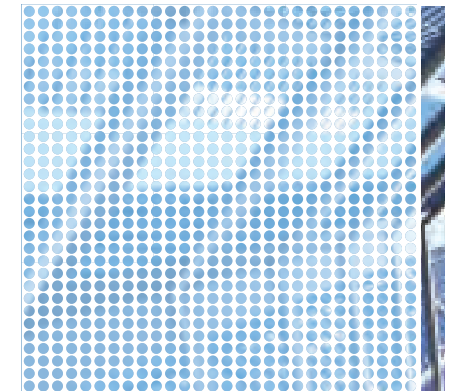
Minimize costs and reduce errors using new detailed, end-user, customer information and Express Activation Profiles for faster provisioning and easier reporting. Customized Express Activation Profiles that include network, plan, features, IP management, and threshold management are implemented with one simple click.

Connect and tag tailored information directly with accounts and devices, giving you the ability to:

- Identify and manage each customer account down to the device level
- Identify individual devices using customer data
- Tag the profile to multiple devices
- Sort and report based on individual customer tags

At activation, customers can also define the service features and roaming capabilities of the device on a per-device basis. And the addition of Express Activation Profiles gives you "One and Done Click" activations, processes and deactivations that reduce errors in both single and bulk activations.

Simplify and manage orders for KORE GSM SIMs or pre-populate CDMA ESN files directly through PRISM^{Pro} to pre-provision devices and activate as needed online.



The Power To...

Customize Business Integration



PRiSM*Pro* delivers personalized plan and feature management that gives you the power to promote your brand. Private label the portal with your logo and information, or use our new Application Programming Interface (API) to integrate PRiSM*Pro* directly into your business logic.

With PRiSM*Pro*, you and your customers can be presented with custom service plans and features available that eliminate any confusion or errors in provisioning and setup by removing visibility of information of non-qualified or non-used service plans.

Web Service APIs allow you to integrate the PRiSM*Pro* features you need directly into your applications, streamlining your business processes. Gain full control of network feature sets such as services selected, roaming support and device activation and suspension. The API toolkit is available for all markets and technologies supported by KORE, worldwide. Need a custom API? Let us know and we will assist you with getting exactly what you need.

Request History

Tracking Number	Request	Service Type	Class	Status	Submitted By	Created	Completed
2007221	Feature Activation	KORE USA GSM	Gold	1	Completed	ivy	3/4/2007 10:49:58 AM
2007222	Feature Distribution	KORE USA GSM	Gold	2	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007223	Feature Distribution	KORE USA GSM	Gold	3	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007224	Feature Distribution	KORE USA GSM	Gold	4	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007225	Feature Distribution	KORE USA GSM	Gold	5	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007226	Feature Distribution	KORE USA GSM	Gold	6	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007227	Feature Distribution	KORE USA GSM	Gold	7	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007228	Feature Distribution	KORE USA GSM	Gold	8	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007229	Feature Distribution	KORE USA GSM	Gold	9	Completed	admin@kore.com	3/5/2007 11:28:02 AM
2007230	Feature Distribution	KORE USA GSM	Gold	10	Completed	admin@kore.com	3/5/2007 11:28:02 AM

Services - Current Services Information

Service Type	Service Status	Service Identifier	Date Service Start
voice	Active		11/29/2006
data	Active	72000	05/17/2006
ic_3GPP	Active	1020000000	02/18/2007
ims	Active	1720000000	02/18/2007
PRISM_API	Active		03/05/2007



The Power To...

Solve Day-to-Day Issues

PRiSM*Pro* is your one-stop location for network management, giving you centralized visibility into support services. From the PRiSM*Pro* interface, you can request VPN connections, SMPP binds, service coverage information, and send trouble tickets directly to KORE Support.

- Trouble ticket blogs, ticket watches, and easy-to-use wizards walk you through the steps of implementing, escalating and resolving ticketing requests
- Precise and specific coverage maps for all KORE services are available in PRiSM*Pro* – search by city, ZIP/postal code and by LAT/LON coordinates to find coverage availability
- Introducing ordering and provisioning support for KORE USA Dispatch Voice and KORE USA Static IP services

These day-to-day network management issues are found in one easy-to-use location – making PRiSM*Pro* the support tool of choice for ASPs.

As an optional feature, PRiSM*Pro* users can now retrieve call detail record (CDR) files on a daily basis. This feature allows customers to provide their end-users detailed stats on their usage on a regular basis, not just at month-end! Customized profiles that include network, plan, features, IP management, and threshold management are implemented with one simple click for processes, activations and deactivations to reduce the number of input errors. At activation, customers can also define the service features and roaming capabilities of the device on a per-device basis.

Service and Trouble Ticketing Request

PRiSM*Pro* is the one-stop location for all service and trouble ticketing requests to KORE Support. From the PRiSM*Pro* interface, customers can request VPN connections, SMPP binds, service coverage information can be requested, and trouble tickets can be sent directly to KORE Support.

Trouble ticket blogs, ticket watches, and easy-to-use wizards that walk you through the steps of implementing, escalating and resolving ticketing requests all make PRiSM*Pro* the support tool of choice for ASPs.



Online Coverage Maps

Precise and specific coverage maps for all KORE services, including KORE GSM USA, KORE GSM Canada, KORE CDMA, and m2mSecureLink™ services are available in PRISMPro. Search capabilities, by city, ZIP/postal code, and by LAT/LON coordinates are available. With the coverage mapping tools, customers can quickly determine where KORE services are available. KORE continues to upgrade the PRISMPro website to ensure our customers have the latest tools to manage their M2M applications.

Support for Dispatch Voice and Static IP Services

PRISMPro now provides ordering and provisioning support for KORE USA Dispatch Voice and KORE USA Static IP services! The new provisioning tools provided in PRISMPro provide customers the capability to take advantage of these new feature enhancements to the KORE USA service.



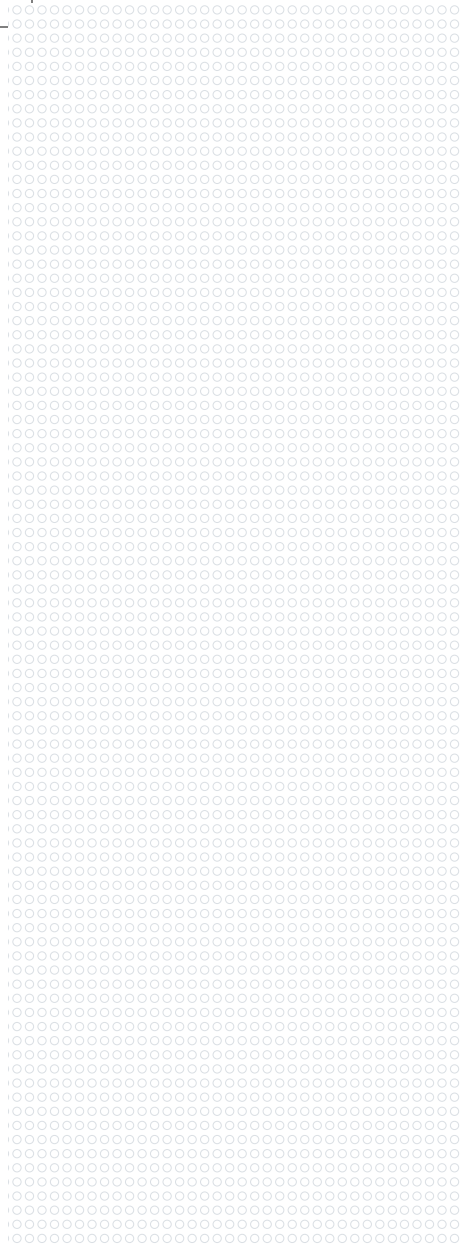
PRISMPro Puts You in the Driver's Seat

- Secure portal establishes role-based permissions, HTTPS protocols and password management
- Sleek design and simple navigation focuses on efficiency, ease-of-use detailed reporting, filtering and sorting functionality
- North America street level coverage maps by technology and services delivers detailed accurate coverage and information by device
- Advanced search capabilities includes quick search and drill-down searches
- Customer information profiles provides detailed end-user information entered and associated with accounts and devices
- Express Activation Profiles saves time and reduces errors at activation
- Personalized plan management avoids confusion, provides ability to add, move or make changes on a per-device situation
- Advanced threshold monitoring and advanced reporting and trending establishes visibility from the device straight through to the account, giving you control over your wireless data

Summary

KORE is dedicated to helping make your business a success! That's why we developed PRISMPro to be the easiest Integrated Business Service Management system for M2M Application Service Providers to use.





KORE Telematics Inc.
Corporate Head Office
3700 Mansell Road, Suite 250
Alpharetta, GA USA 30022

KORE Telematics Inc.
North American Office
1001 19th Street North, Suite 1200
Arlington, VA USA 22209

KORE Wireless Canada Inc.
Canada Head Office
701 Evans Avenue, Suite 403
Toronto, ON Canada M9C 1A3

KORE Wireless Canada Inc.
Operations Office
412-93 Lombard Avenue
Winnipeg, MB Canada R3B 3B1

Toll Free: 1-866-710-4028
International: + 44 (0)203-004-8131
Fax: 1-703-860-KORE (5673)

www.koretelematics.com