

# OmniSite Service Contract

## Available to All Customers

This service contract can be purchased for each OmniSite digital cellular monitoring device. The service contract gives operators confidence that their equipment is always operating properly.

***New Customers:*** purchase an OmniSite two-year 100% guaranteed service contract to extend our standard one-year warranty to a total of three years. That is three years of peace of mind knowing our product is protecting both your equipment and the environment.

***Existing Customers:*** purchase the OmniSite two-year 100% guaranteed service contract at any time, regardless of the condition of your digital device. Our service contract provides two years of complete coverage. It's just that simple.

## Fast Facts

- ◆ Two years of complete coverage for \$300
- ◆ Can be purchased at any time regardless of device condition
- ◆ Covers damage for any reason including lightning, power surges, water damage, accidental damage
- ◆ No hidden fees or additional charges
- ◆ Renew as many times as desired for the life of the device

## How It Works

Submit a product claim by contacting the OmniSite technical support hotline. OmniSite will provide instructions on how to return the product to OmniSite for repair.

## What is Not Covered

- ◆ Field services to remove, troubleshoot or reinstall the OmniSite cellular transmitter are not covered by OmniSite, OmniSite resellers, or representatives.
- ◆ Removal and reinstallation of the product(s) is provided by the customer at the customer's expense. OmniSite or an authorized representative can quote field removal, troubleshooting or reinstallation for an additional fee.
- ◆ The customer is responsible for all costs associated with shipping the equipment from the customer to OmniSite
- ◆ Batteries

## Analog Units

Customers with old analog units can also take advantage of the OmniSite Service Contract. To qualify for the Service Contract, 1-year of wireless service must be purchased in conjunction with the contract.

## How to Buy

Purchase the OmniSite 100% Guaranteed Service Contract direct from OmniSite or from any of our authorized Master Representatives. Contact us at 317-885-6330 or [sales@omnisite.com](mailto:sales@omnisite.com).



*Let us keep your equipment safe*