

PRISM

IoT Services Billing Platform

Company Background



Extensive Experience

1996



Over 20 years focused on metered subscription billing



Broad Industry Coverage

NTT Communications | NTT Europe

EMC² | documentum

salesforce.com[®]

Successful installations in multiple industry verticals



Worldwide Clientele

350+

350+ clients in over 30 countries



International Focus

日本語

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Multi-language and multi-currency billing

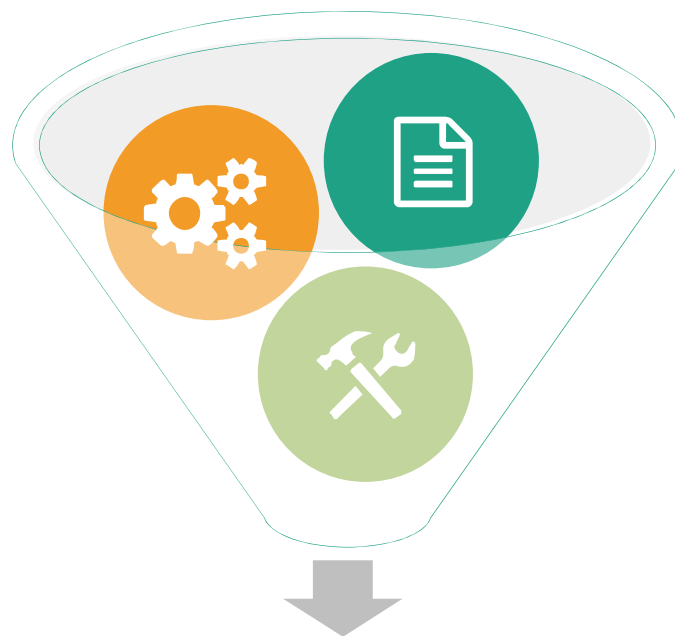


Complete IoT services monetization



Flexible multi-dimensional, metered packaging & pricing

Benefits
Have the freedom to price and package services to best meet your customer demands and requirements



 **Service Catalog**

Combine internal and external services
Multi-dimensional, metered pricing
Multi-currency rating and discounting

 **Contracts**

Automated contract tracking and renewals
Easily manage long-term contracts
Individualized contract price overrides

 **Metered Usage**

Process multiple data feeds and formats
Service-agnostic rating and processing
Basic, tiered, overage, and custom pricing

Market-proven, enterprise-grade billing and collection

Flexible Presentation

Billing hierarchies and service groupings

Prepaid and postpaid billing cycles
Customizable branding and layouts



Payments

Real-time payment processing
Multiple payment gateways
Automated updates and retries

Internationalization

Client-friendly, multi-lingual communication
Localized service descriptions and invoices
Localized client email message templates



Credit & Collections

Reduce credit exposure for non-payment
Configurable late fees and email reminders
Automated suspension and termination

End-to-end total customer management

Benefits

Integrated customer management empowers you to provide the best customer experience



Self Care

Reduce overhead with customer self-care
Hosted customer signup and payment pages
Full REST API integration



360° View

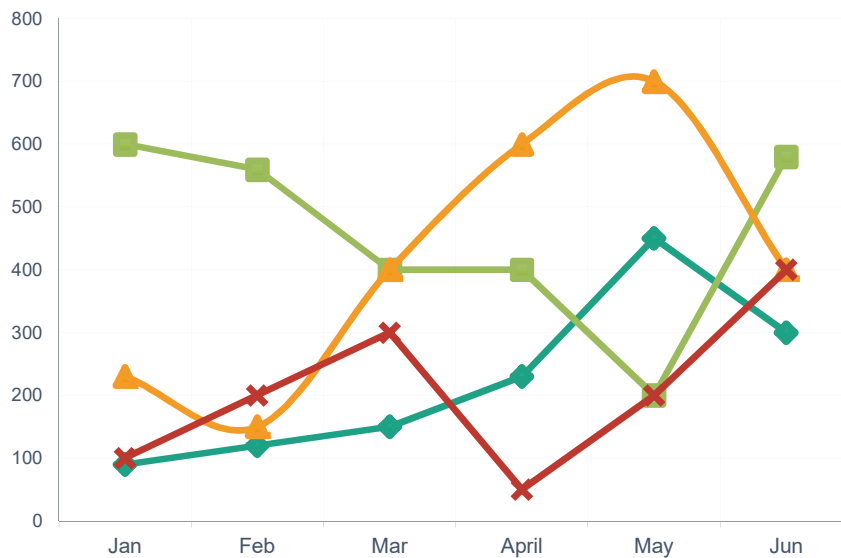
Improve customer management and support
Complete 360° view of customer
Capture customer and service metadata



Provisioning

Increase customer satisfaction with instant access
Extendible provisioning platform
Support both internal and external services

Comprehensive business reporting and analytics



Reporting

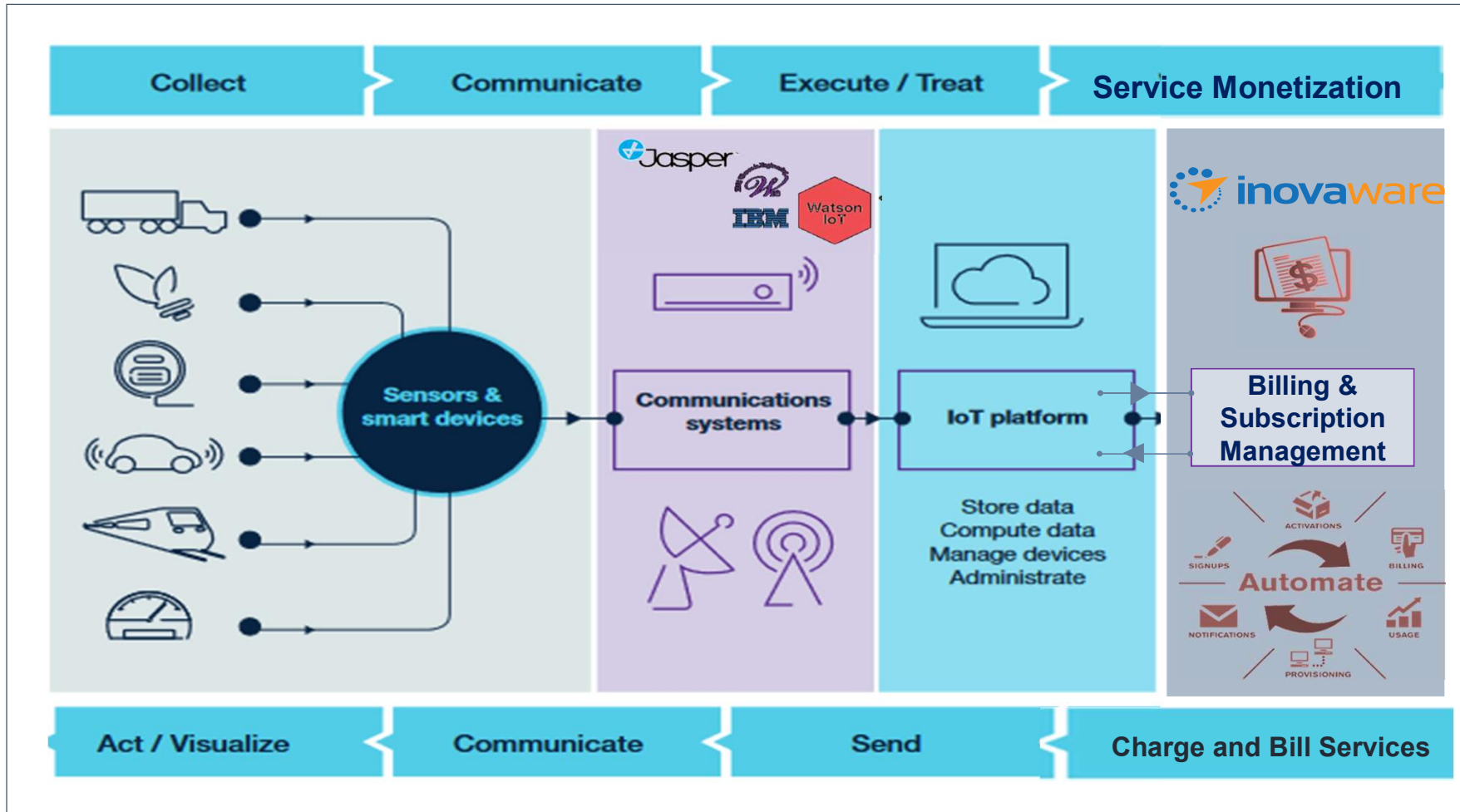
- Drill down to live data for quick analysis
- Extensive out-of-the-box reports
- Full report designer for custom reports



Executive Dashboard

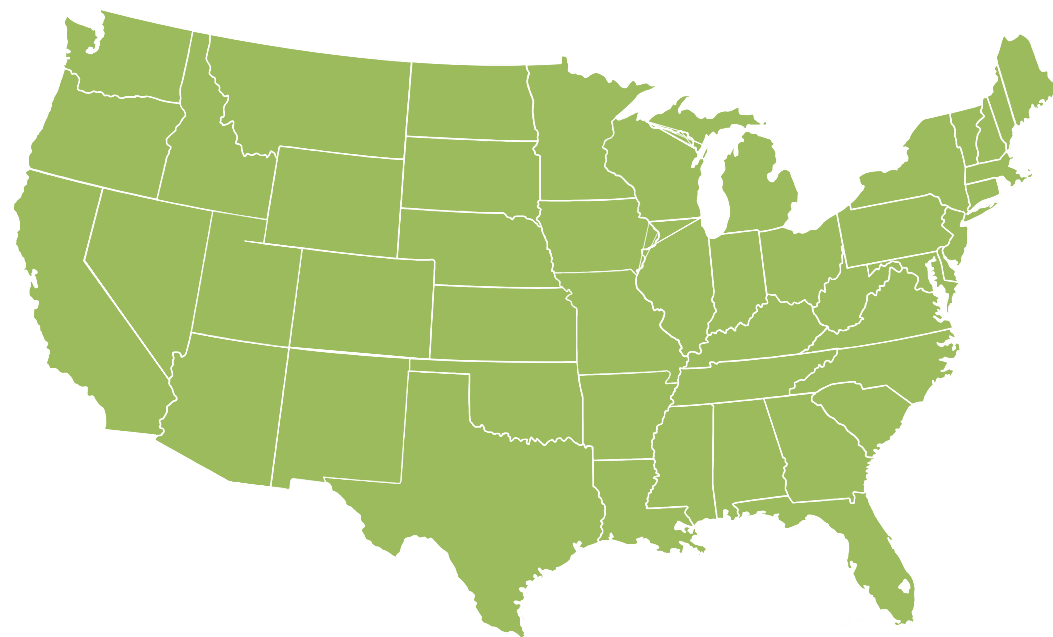
- Monitor Key Performance Indicators
- Maximize sales performance and revenue
- Reduce customer churn and costs

IOT Architecture



Major US Security Monitoring Service

- Presence in all 50 states
- Provides theft, fire, flood, temperature, carbon monoxide, medical alert monitoring
- Multiple redundant operation centers
- Serves both commercial and retail clients



Theft



Fire



Alert



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